

USMCC Backup Procedures

SAR Controllers Workshop 2017 28 Feb - 2 March 2017 Beth Creamer Chief USMCC ERT, Inc.









USMCC Backup Procedures



- Backup options (in priority order)
 - Use in-house redundancy of NSOF USMCC in Suitland, MD
 - Operate NSOF USMCC remotely from the NOAA Center for Weather and Climate Prediction (NCWCP) in College Park, MD
 - Operate Offsite USMCC at Wallops, VA remotely from NCWCP
 - Operate Offsite USMCC locally from Wallops
 - COSPAS-SARSAT partners provide backup
 - CMCC (Canada) for national (RCC/SPOC) responsibilities
 - AUMCC (Australia) for international (MCC) responsibilities





- Use in-house redundancy
 - Failover to on-site backup system has minimal delay
 - The backup system is configured the same as the operational system
 - In case of a hardware failure, the operational processes can quickly be enabled on the test system
 - Should be transparent to RCCs, SPOCs and MCCs
 - Phone numbers stay the same
 - Communication addresses stay the same
 - Message sequence numbers stay the same

USMCC Backup Details (2 of 5)



- Leave NSOF, with computer systems still operating at NSOF
 - MCC Controllers move to NCWCP and operate NSOF MCC remotely
 - May be brief delay in contacting MCC Controller while in transit
 - Phone numbers may change (some failures at NSOF may not allow forwarding)
 - RCCs/SPOCs will receive a message providing the new phone numbers (if applicable)
 - Communication addresses stay the same
 - Message sequence numbers stay the same

USMCC Backup Details (3 of 5)



- MCC Controllers bring up the Offsite MCC at Wallops,
 VA and operate it remotely from NCWCP
 - Phone numbers stay the same as above (NCWCP numbers)
 - Communication addresses will change
 - Message sequence numbers will change
 - Alert sites may reform
 - Alert site numbers will change
 - RGDB and IHDB likely not be available (RGDB, IHDB only at NSOF)
 - RCCs/SPOCs will receive a message with the above information
 - Operating the Offsite MCC remotely may be used as a transition while USMCC staff deploys to Wallops



USMCC Backup Details (4 of 5)

- Operate Offsite USMCC locally from Wallops
 - USMCC contact numbers change to Wallops phone numbers
 - RCCs/SPOCs will receive a message about the changes

USMCC Backup Details (5 of 5)



- When USMCC at NSOF and Wallops are not available,
 C/S partners take over USMCC responsibilities:
 - CMCC will assume USMCC national responsibilities
 - Alert messages will be sent in SIT 185 format to RCCs and SPOC
 - RGDB data will not be included in alert messages
 - RGDB and IHDB likely will not be available
 - Message sequence numbers will change
 - RCCs/SPOCs will receive up to 4 missed pass messages per location
 - RCCs/SPOCs will not receive data from US LUTs (including MEOLUTs)
 - CMCC supports US special programs with limitations
 - AUMCC will assume international (Nodal) responsibilities
 - AUMCC distributes data to MCCs in place of the USMCC
 - CMCC and AUMCC not yet LGM capable (foreign MEOLUT data only sent to RCCs and SPOCs manually by USMCC)





- We exercise each of the backup options annually
 - Exercise in January 2016 supported refresh of primary USMCC at NSOF
 - We plan our exercises to be as realistic as possible without degrading SARSAT capability

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Conclusion

Questions?